Sam Rivera

Operations analyst · Portland, OR · sam.rivera@example.com

Summary

Operations analyst with five years in retail and logistics. I turn messy order and inventory data into weekly decisions, and I have led two warehouse process changes from pilot to rollout.

Experience

Senior Operations Analyst, Cedar & Pine Outfitters 2023 - present

- Built the weekly stock report used by 14 store managers; cut stock-outs on top 50 items from 9% to 4%.
- Led the move from paper pick lists to handheld scanners in two warehouses; picking errors fell 38% in six months.
- Present a monthly operations review to the leadership team.

Operations Analyst, Northgate Freight 2021 - 2023

- Mapped delivery delays across 3 regional hubs and proposed a new cut-off time; on-time delivery rose from 86% to 93%.
- Automated the carrier invoice check in Excel and Python, saving about 6 hours a week.

Store Supervisor, Cedar & Pine Outfitters 2019 - 2021

- Ran a team of 9; trained new hires on the inventory system.
- Won the regional award for lowest shrinkage in 2020.

Skills

Excel (Power Query, pivot tables), SQL, Python (pandas), Tableau, process mapping, training and onboarding

Education

B.S. Supply Chain Management, Oregon State University, 2019

This resume is made up for a Dock example. The person, companies and figures are fictional.